



Transport Knowledge Conference 2016

CUSTOMER FOCUSSED TRANSPORT

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Using Choice Modelling to Measure Transport User Preferences

Dr Richard Meade

Senior Research Fellow, Auckland University of Technology

Principal Economist, Cognitus Advisory Services Limited

richard.meade@cognitus.co.nz

Motivation

- Transport sectors present numerous examples of people choosing just one from a number of competing alternatives – i.e. making “discrete choices”.
- Examples – transport users’:
 - *Route choice* – including roads or zones with prices
 - *Mode choice* – including ride-sharing, or active modes
 - *Vehicle choice* – including EVs, or AVs
 - *Driving choices* – e.g. speed or not, drink-and-drive or toke-and-drive, safely load my truck or overload it, drive excessive hours, etc.

Discrete Choice Demand Analysis

- *Discrete Choice Demand Analysis* (DCDA) allows us to measure transport user preferences, predict user choices, and evaluate users' decision trade-offs:
 - Widely-used and well-understood, in multiple sectors.
- Pioneered by Daniel McFadden in early 1970s, to predict demand for a novel transport mode in San Francisco – Bay Area Rapid Transit (BART):
 - Official forecast was for 15% demand share
 - McFadden predicted 6.3% – actual was 6.2%.
- Developing the approach earned McFadden a Nobel.

Discrete Choice Demand Analysis (cont'd)

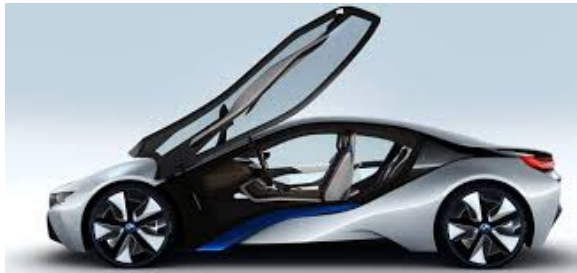


BART and Daniel

Outline of the Approach

- The “genius” of DCDA is that it decomposes the things that people might choose into their constituent attributes:

Is this an EV? ...



Outline of the Approach (cont'd)

... or is this an EV?

Heaps of torque

An interrupted holiday just waiting to happen

Free parking

A very slow refuel

Something cool and new that my neighbours don't have

Licence to use a bus lane

A statement about how much I care about the planet

A battery to improve the economics of my home's solar panel

Incredibly (un)sexy

Something "proven" that my even my neighbours have

A battery that won't last many years

Outline of the Approach (cont'd)

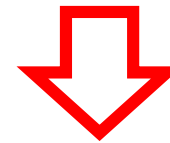
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Product Attributes



Consumer Characteristics

Data on Consumer Choices and Consumers (Revealed, or Stated)



$$LL_M^E(\beta | x, y) = \sum_{n=1}^N \sum_{j=1}^J y_{nsj} \ln \left[E \left(P_{nj}(x_{nj} | \beta_n) \right) \right]$$

Infer preferences from choice data

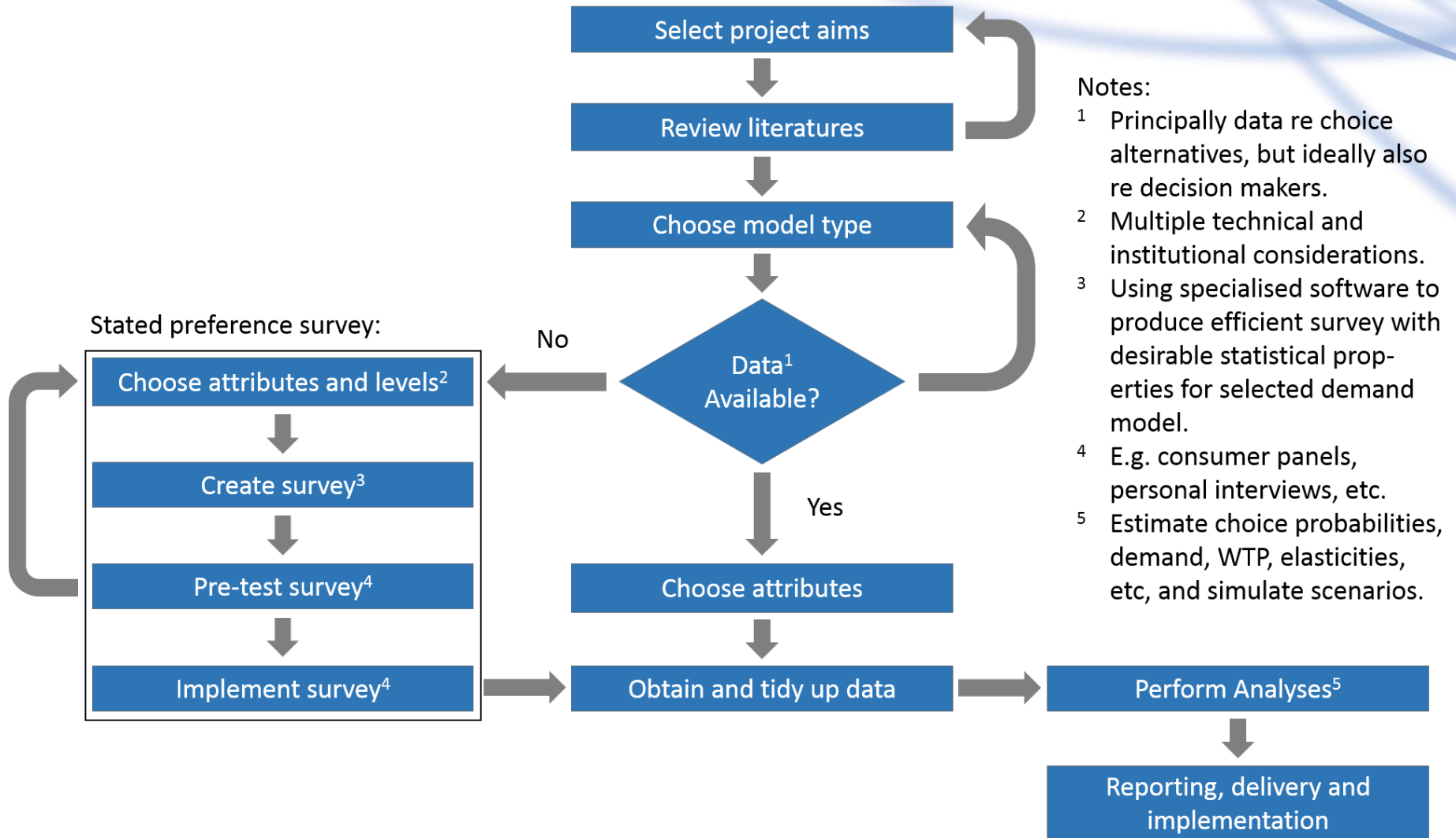
Data Types – Either or Both of ...

- *Revealed preference* (RP) data:
 - Data on actual user choices – ideally, of individuals
 - “Gold standard”, but has its own limitations – e.g. incomplete, insufficient variation, statistical issues.
- *Stated preference* (SP) data:
 - Choice data obtained from experimentally-designed surveys – individuals asked to choose from menus
 - “Hypothetical”, but handles novel situations, and can get multiple observations plus respondent details.

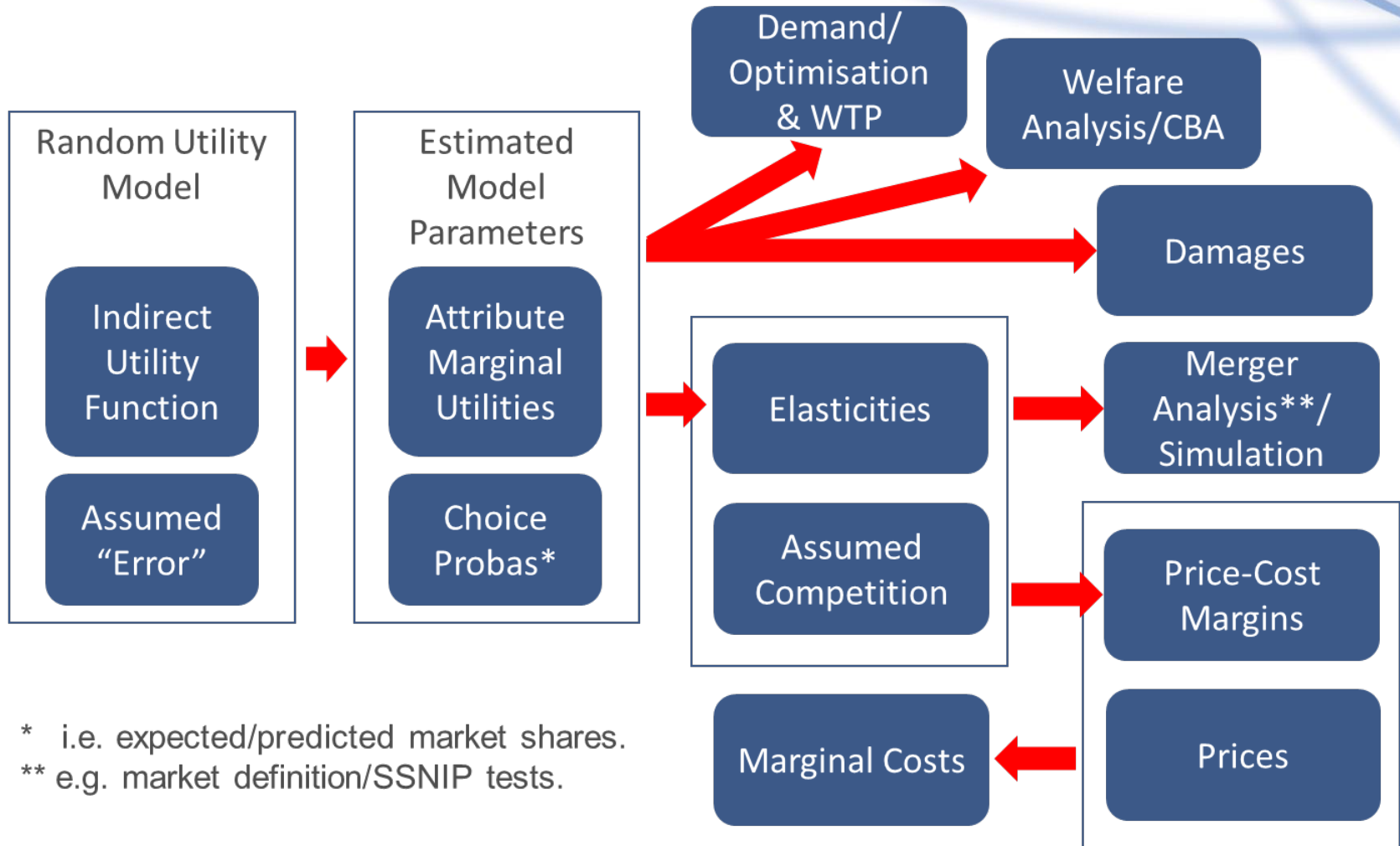
Range of Model Types Includes ...

- *Simplest* – “multinomial logit” (MNL):
 - “Data-lite”, and implementation easy, but known issues
 - Assumes all users have same preferences.
- *Sophisticated but still easy to implement* – “mixed logit” (ML) with individual-level choice data:
 - Needs more data, but addresses MNL limitations
 - Allows for different users having different preferences.
- *Sophisticated but harder to implement* – ML with aggregated choice data:
 - “Data-lite(ish)”, but estimation is trickier.

What does DCDA Involve?



What can you do with DCDA?



* i.e. expected/predicted market shares.

** e.g. market definition/SSNIP tests.

Applying DCDA using the HTS?

- June 2016 study for MoT, with Dr Lydia Cheung at AUT.
- HTS has survey data on actual individual transport user choices → RP, but not collected with DCDA in mind.
- Can it be used to estimate transport users' willingness-to-pay (WTP), and hence trade offs, between:
 - Travel time
 - Travel time reliability/variability
 - Safety
 - Ride quality
 - Travel cost?

Applying DCDA using the HTS? (cont'd)

- Could implement a ML mode choice model for urban trips, but HTS needs augmenting using additional data:
 - Gaps re travel cost, ride quality, non-urban trips, ...
- Asking a lot of the data to accommodate all of these interrelated transport attributes at once:
 - Studies commonly include *travel cost* and *travel time*
 - Increasingly common to include *travel time reliability*
 - Relatively new to include *safety* – but only accident risk, not personal safety (e.g. PT)
 - Rare to include *ride quality* – hard to measure.

Conclusion

- DCDA commonly used to estimate consumer preferences in a wide range of sectors/situations.
- Pioneered for transport, and very well-established:
 - Including for “newer” issues like EV uptake, toll road demand, etc.
- Unlocks the “black box” of consumer preferences:
 - Key ingredient for any proper economic analysis
 - What can you usefully say without knowing these preferences?